

Gmail - White Horse

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LCPREMCO



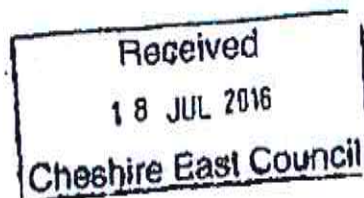
White Horse

2 messages

11 July 2016 at 22:05

To:

Licensing Team,
Municipal Buildings,
Earle Street,
Crewe,
CW1 2BJ



To whom it may concern,

RE: Noise complaints at The White Horse, Nantwich

I have noticed a complaint has recently been logged against The White Horse, Nantwich & a blue notice has appeared on the premises stating that they are 'undermining the prevention of public nuisance licence' & that 'the premises is causing a nuisance by allowing music to be heard outside the premises & allowing groups of people to congregate outside of the premises into the early hours'.

My husband & I have lived on Hospital Street since 2010 & even though our property backs onto the shops directly across the road from The White Horse, Nantwich have never heard any form of music, talking or general noise coming from the Pub at anytime. The White Horse is always very respectful to all its neighbours by ensuring they close the doors ontime (even early sometimes) ask customers to keep noise to a minimum while outside & hand deliver notices to residents informing them of upcoming events so they are aware of what's happening.

Nantwich is quite a quiet town & the only noises we have ever had issues with over the last 6 years is the many bin lorries that decide to empty the bins between 6:30am & 9am most mornings, the continued scaffolding that gets noisily put up and down on a Sunday before 8am & loud music/ bright disco lights from Aroma Cafe who seem to be holding more & more private; very loud functions rather than being a coffee shop (as advertised) Aroma never notify the residents, ensure there is a bouncer or ask their customers to keep the noise down when outside the premises; they don't even close the door/curtains to reduce noise or disruption to the residents directly around them.

Our front door is situated down an alley way which used to link Hospital Street to Pillory Street; you can still see the entrance to the Pillory Street side of the ally way through a door which is directly situated across the road from The White Horse. Compared to other properties in the area our house is considerably closer than others & we can't even hear The White Horse when they have out door events such as Nantwich Jazz & Blues Festival. I cannot understand how another resident can complain about the 'noise' when there isn't any apart from the day to day noise you would expect to hear when living in such a central town location; most people are aware of this before they move into a property.

If you require any more information please do not hesitate to contact us.

Yours Sincerely

n>

12 July 2016 at 13:07

TEL

Dear Sir/Madam

We have consistently had a problem with the above

- a) Noise from music being played outside predominately , at absurdly high volumes to which we are being told by them that it is at an agreed level of which we very much doubt.
- b) Crowd noise from the pub on Sundays at 2pm in the morning people/ employees just hanging around the corner of Pillory ST where it meets Hospital ST. This is as far as we are aware the only pub that has a licence so late on a Sunday and we would ask you to reduce this to at least midnight to give us the residents some respite.
- c) The attitude of the partner to the general manager is particularly nonchalant.

Yours faithfully

From:
Sent: 23-Jul-2016 19:52
To: LICENSING (Cheshire East)
Subject: White Horse. Pillory Street. Nantwich. Without Prejudice.

Follow Up Flag: Follow up
Flag Status: Completed

Dear Sirs

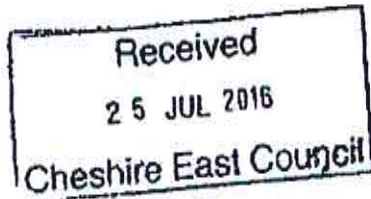
Further to your feature in the Crewe chronicle dated 20th July 2016, I would very much to offer my opinion on the above for your information.

Living in the town centre, in fact, on High Street for the last 7 years, the pub has always been a major bug bear to the local residents with the extremely loud invading music they play particularly on weekends. The number of residents in the town centre is very much multiplying with apartment conversions above retail premises etc, and as is well known, the town has two identitiespeaceful market town during the day and a complete nightmare to live in during an evening. The White Horse plays ridiculously loud music, sets off fireworks late into the evening and when the music does finish, which is never earlier than it should, the folk hanging around then add to the noise pollution.

In my opinion, the music should be restricted completely at the earliest opportunity. The management are not interested in the residents well being at all. I have in fact phoned on many occasions to complain, the phone is never answered...perhaps because it's so loud they cannot hear their own business phone line!!!!

Yours faithfully

Sent from my iPad



20 July 2016

Dear Licensing Team

Regarding the review of Premises Licence of the White Horse public house 22 Pillory Street. We have been trading as opposite the White Horse for more than eight years.

We have seen the present landlord and management team develop the White Horse into a thriving and popular business.

The live music played inside the venue has caused us no noise issues, or disturbance and no complaints from our customers.

The perception that people moving along Pillory Street in a noisy manner being White Horse customers may be somewhat misplaced in that we have more than once witnessed people travelling from the direction of the town centre acting in an anti social manner, with shouting and swearing being heard from some distance away, in the early hours of the morning.

In conclusion we believe that this venue is operated to a high standard in a professional manner with the conditions of its Premises Licence.

Yours Faithfully

LCPREMCO

Received

28 JUL 2016

Cheshire East Council

Dear Sir/Madam.

I have lived at the above address for 10 years. I am the Second Closest Resident to the 'Witton House' Pub.

I have found the present Management team to be the most Considerate of all that have run the premises in that period. With regard to late night noise. They have gone over and above what's necessary to cur. down on this with extra external doors and Sound proofing. Living next door to a pub I expect it to be noisy at times, but do not have a problem with the way this is dealt with compared with previous Managers.

Yours Sincerely